



Customer care and Grievance Escalation matrix

Have you tried searching for your query?

If you still need help, you may contact us via your preferred channel.

You can also contact Groww's customer support team via email at support@groww.in or call our customer care number at +91 9108800604, and we will resolve your issue at the earliest. We are available 24*7 to resolve your issue.

Details of	Contact Person	Registered Office Address	Contact No.	Email Id
Customer care	Kamal Singh Negi	No.11, 2 nd floor, 80 FT Road, 4 th Block, S.T Bed, Koramangala, Bengaluru – 560034	9108800604	support@groww.in
Head of Customer care	Mr. Sunil Bissa	No.11, 2 nd floor, 80 FT Road, 4 th Block, S.T Bed, Koramangala, Bengaluru – 560034	8046161210 Monday to Friday (9AM - 5PM)	headcustomersevice@groww.in
Compliance Officer	Mr. Boudhayan Ghosh	No.11, 2 nd floor, 80 FT Road, 4 th Block, S.T Bed, Koramangala, Bengaluru – 560034	8061933732 Monday to Friday (9AM - 5PM)	grievances@groww.in

Designated Director	Mr. Santosh Jayaram	No.11, 2 nd floor, 80 FT Road, 4 th Block, S.T Bed, Koramangala, Bengaluru – 560034	01161195318 Monday to Friday (9AM - 5PM)	escalation@groww.in
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Groww's customer care support team is available on:

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with

CDSL: <https://www.cdslindia.com/Footer/grievances.aspx>

SEBI: <https://scores.gov.in/scores/Welcome.html>

NSE: <https://investorhelpline.nseindia.com/NICEPLUS/>

BSE: <https://bsecrs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

NSDL: <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx>

For any cyberattack issues, email cyberhelpline@groww.in or call 080 68249147