

Customer care and Grievance Escalation matrix
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If you still need help, you may contact us via your preferred channel.

You can also contact Groww's customer support team via email at support@groww.in or call our customer care number at +91 9108800000 for any query. For any grievance you can contact us via email at grievances@groww.in and we will resolve your issue at the earliest. We are available 24*7 to resolve your issue.

Stocks/Mutual Funds – Groww Invest Tech Private Limited

Details of	Contact Person	Registered Office Address	Contact No.	Email Id
Head of Customer care	Mr. Sunil Bissa	Vaishnavi Tech Park, South Tower, 3rd floor, Sarjapur Main Road, Bellandur, Bengaluru – 560103, Karnataka	08046161210 Monday to Friday (9AM - 5PM)	headcustomerservice@groww.in
Compliance Officer	Mr. Gaurav Seth	Vaishnavi Tech Park, South Tower, 3rd floor, Sarjapur Main Road, Bellandur, Bengaluru – 560103, Karnataka	08061933732 Monday to Friday (9AM - 5PM)	complianceofficer@groww.in
Designated Director	Mr. Vikas Bansal	Vaishnavi Tech Park, South Tower, 3rd floor, Sarjapur Main Road, Bellandur, Bengaluru – 560103, Karnataka	01161195318 Monday to Friday (9AM - 5PM)	escalation@groww.in

Registered Office

Research Analyst – Groww Invest Tech Private Limited

Details of	Contact Person	Registered Office Address	Contact No.	Email Id
Customer Support Officer	Mr. Dharmesh Palan	Vaishnavi Tech Park, South Tower, 3rd floor, Sarjapur Main Road, Bellandur, Bengaluru – 560103, Karnataka	9108800000 All days 24*7	support@groww.in
Head of Customer care	Mr. Sunil Bissa	Vaishnavi Tech Park, South Tower, 3rd floor, Sarjapur Main Road, Bellandur, Bengaluru – 560103, Karnataka	08046161210 Monday to Friday (9AM - 5PM)	headcustomerservice@groww.in
Compliance Officer/Principal Officer	Mr. Gaurav Seth	Vaishnavi Tech Park, South Tower, 3rd floor, Sarjapur Main Road, Bellandur, Bengaluru – 560103, Karnataka	08061933732 Monday to Friday (9AM - 5PM)	complianceofficer@groww.in

Registered Office

Vaishnavi Tech Park, South Tower, 3rd Floor, Survey No.16/1 and 17/2, Ambalipura Village, Varthur Hobli, Bellandur, Bangalore, Bangalore South, Karnataka, India, 560103

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In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with

SEBI: <https://scores.sebi.gov.in/>

ODR: <https://smartodr.in/>

CDSL: <https://www.cdslindia.com/index.html>

NSDL: <https://nsdl.co.in/>

For any cyberattack issues, email cyberhelpline@groww.in or call 080 68249147.